

Track Training Services (UK) Ltd
“Developing People - Developing Business” TM

Hello and Welcome to Track Training Tips Number 7

Rather than the normal ‘How To’ style of previous communication I thought I would like to tell you about a recent Staffordshire Business and Environment Network conference that I attended as one of the guest speakers.

This was a full day event held at SITECH Conference Centre, Trentham on the 3rd November. There were some 20 odd delegates together with other speakers from Groundwork SOT, WYG Environmental, NQA and the Environment Agency.

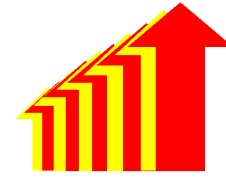
Now what do I know about the technical side of environmental management I hear you say? Well Nothing at all actually! However, I am extremely interested in saving what we have, and never fail to learn something of interest from these events. My sessions were designed to remind delegates that the most important part of all organisations, and the ones that will implement environmental/quality related policies, are the people.

Three sessions covered the following areas: **Employee Development, Leadership and Team Building and Setting Achievable Targets**. There was lots of audience participation with some excellent ideas and comments being shared.

What did we learn? The need for Effective Recruitment and Selection procedures, Induction, identifying training needs, practical leadership, qualities of excellent leaders, stages of team building, the need for SMARTER objectives, links to performance management and continuous improvement.



These are some of my fellow speakers taking an active part in the team building exercise. (Pictures by Chris Rushton).



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The Team Building exercise revealed some hidden skills with packs of cards! If anybody would like to see the Powerpoint slides that accompanied these sessions please drop me a line and I will e mail them to you with pleasure.

Thank you for your time. As ever, if there is anything that I or a member of the team can assist with on the Learning and Development front please let us know.

Best Wishes

Dave Chesters
MD