

## Welcome to Track Training Tips – Adding more value to your Training budget.

### On-Line Business Performance Support.

When money and time are tight, training is often an early casualty. Managers are reluctant to let staff have time off to attend courses, and struggle to justify the cost, particularly if the learning relates to a 'nice to have', rather than an essential issue.

One solution, growing in popularity, is the use of **online performance support tools**. Providing answers to business challenges just when they're needed, these tools can save learners significant time and money. Still need convincing? Here are five more reasons why a performance support tool could benefit your business:

#### Any time, any place

Online support tools can be accessed 24 hours a day, wherever there is internet access – perfect for busy managers who might need to work late (at the office or at home!), or those who don't want to wait for a scheduled training programme.

#### Portion control

Most e-learning is in modular format, so you can save time by focussing on the bits that matter and skipping the rest. Bite-sized chunks of information are also easier to absorb and retain.

#### Pick 'n' mix

Benefit from the flexibility online solutions offer by accessing content in any order. You can also integrate online solutions with other training activity for a blended approach to learning.

#### Keeping up standards

Online content can be updated quickly, making it much more current than a text book or workshop material. Online content is also standardised so you can be sure that you will receive a consistent level of information.

#### Virtual nonsense

There's no need to worry about making a fool of yourself in front of others in a 'virtual classroom', so you can concentrate on finding out what you need to know, not worrying what others are thinking.

**umbel answers ltd** has recently launched a cost-effective performance support tool specifically designed to help busy managers to deal with everyday 'people issues'. Umbel have over 50 modules to help you, with more being added all the time. Topics covered include: improving teamwork, structuring an induction, setting objectives, generating new ideas, customer service and much more.

Track Training Services are now an approved reseller for **umbel** products. If you would like to know more about the use of on-line solutions, building them into a blended learning approach, adding value to your existing training delivery or to get a free trial then simply make contact in the normal way. Tel: 01785 823583 or e mail [david@tracktraining.fsbusiness.co.uk](mailto:david@tracktraining.fsbusiness.co.uk)

Best Regards

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